

To complete this online survey you need to download it to your computer and open it in **Acrobat Reader**.

You can get **Acrobat Reader** for free from:

get.adobe.com/uk/reader/

Do you want to complete the questionnaire in:



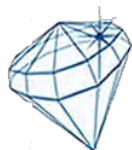
● Easy Read?



Yes



No



● Plain English?

Who would you like to help you with this questionnaire?



● A member of staff?



● Someone from my family?



● An advocate?
This is someone who helps you to speak up or speaks up for you.



Yes



No



Don't know



Do you like living at the Goslings/ Caulfield Road?



Do you feel safe at home?



Do you know who to speak to if you don't feel safe?



Are you getting the support and care you need?



Did you help to choose what is in your care plan?



Do you have a copy of your care plan?



Yes



No



Don't know



Did your family help to say what care and support you need?



Are there meetings where you can speak up where you live?



Are the staff friendly?



Can you decide what you want to do in the day time?



Do you know who your key worker is?



Do the staff know how to work with you?



Do the managers listen to you?



Yes

No

Do you see the managers:



● Every day?



● Every week?



● About once a month?



● Less often?

Is there anything else you would like to change?

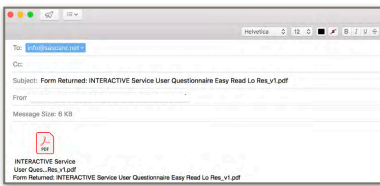


Thank you

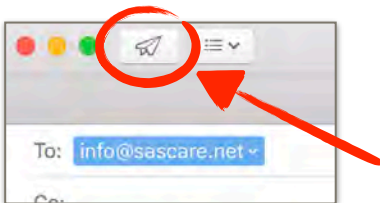


Thank you for answering the questionnaire.

Please now send your answers back to us by email:



Clicking the button above will automatically create a new email with our address on it and your questionnaire attached.



You will then need to click 'send' to email your questionnaire back to us.